

CHIRP - Bug # 2289

Status:	Feedback	Priority:	Normal
Author:	Dwayne Campbell	Category:	
Created:	02/05/2015	Assignee:	Dwayne Campbell
Updated:	02/07/2015	Due date:	
Chirp Version:	0.4.0		
Model affected:	(All models)		
Platform:	Windows		
Subject:	Windows 8.1		
Description			
Unable to program radio with windows 8.1 computer. error message. works fine on a vista computer. Changed com ports verified correct comport and all that. just can't get it write to my radio on windows 8.1			

History

#1 - 02/06/2015 03:39 pm - Jim Unroe

- Status changed from New to Feedback

Dwayne,

You didn't state what the error was.

That fact that CHIRP and I assume the same programming cable are working on Vista most likely indicates that the problem is not a CHIRP chirp issue but rather an issue on the Windows 8.1 computer. The most likely causes are [SmartScreen](#) being on and/or an [incompatible device driver](#) is installed.

Jim KC9HI

#2 - 02/07/2015 11:54 am - Marcos Vives

I am able to program my BF-888 fine using Windows 7 and Windows 10 Technical Preview (both 64-bit). Which model do you own?

Also, can you check in the device manager if the device has been initialized successfully? I noticed that Windows 10 (which is able to use the drivers from Windows 8.1) has a newer version of the PL-2303 driver (the driver that handles the COM port) which detects and blocks counterfeit chips used in some programming cables (namely, mine :P). If Windows 8.1 uses these very drivers you might be experiencing this issue.