

## CHIRP - Bug # 3347

<b>Status:</b>	Closed	<b>Priority:</b>	Normal
<b>Author:</b>	Ronald Donato	<b>Category:</b>	
<b>Created:</b>	02/17/2016	<b>Assignee:</b>	
<b>Updated:</b>	02/14/2020	<b>Due date:</b>	02/24/2016
<b>Chirp Version:</b>	daily		
<b>Model affected:</b>	(All models)		
<b>Platform:</b>	Windows		
<b>Subject:</b>	Chirp won't open in Windows 10		
<b>Description</b>	<p>PLEASE HELP...Chirp won't start in windows 10. this has been going on for over a month now. i tried to find the debug file, but it doesn't exist. i tried installing chirp in c: drive, but that didn't work. i have asked for help in a previous issue file, but nobody has contacted me or responded. this has never been an issue before the january builds. PLEASE HELP!!!!</p>		

### History

#### #1 - 02/17/2016 08:34 pm - Pavel Milanes

- Status changed from New to Feedback

Hi Ronald, maybe you are experiencing the effect of a corrupted config file.

Can you please try the solution expressed in the issue #3337?

Try that and report back, 73 Pavel.

#### #2 - 02/18/2016 06:54 am - Ronald Donato

Pavel Milanes wrote:

*Hi Ronald, maybe you are experiencing the effect of a corrupted config file.*

*Can you please try the solution expressed in the issue #3337?*

*Try that and report back, 73 Pavel.*

I tried that initially and I can't find the config file. It doesn't exist!

#### #3 - 02/18/2016 07:02 am - Ronald Donato

I just installed chirp on my windows 7 work laptop and it works, but still can't find the config file. So, it works in windows 7, but not in windows 10 and I can't find the config file in either. Now what?

#### #4 - 02/18/2016 02:10 pm - Jim Unroe

I have never had any issues running CHIRP under Windows 10 {knocking on wood}. Like Windows 8 and Windows 8.1, you have to disable the

SmartScreen feature or it will block CHIRP from loading. See [FAQ 2.1](#) on the [Miklor.com CHIRP Programming Software](#) page.

The chirp.config file is located in the same folder as the debug.log file. The [How to report issues](#) page has instructions for locating the debug.log file.

Jim

**#5 - 02/18/2016 03:16 pm - Ronald Donato**

Jim Unroe wrote:

*I have never had any issues running CHIRP under Windows 10 {knocking on wood}. Like Windows 8 and Windows 8.1, you have to disable the SmartScreen feature or it will block CHIRP from loading. See [FAQ 2.1](#) on the [Miklor.com CHIRP Programming Software](#) page.*

*The chirp.config file is located in the same folder as the debug.log file. The [How to report issues](#) page has instructions for locating the debug.log file.*

*Jim*

I tried that and it didn't work. there is nothing in the chirp.config folder.

**#6 - 02/18/2016 03:24 pm - Ronald Donato**

Ronald Donato wrote:

*Jim Unroe wrote:*

*I have never had any issues running CHIRP under Windows 10 {knocking on wood}. Like Windows 8 and Windows 8.1, you have to disable the SmartScreen feature or it will block CHIRP from loading. See [FAQ 2.1](#) on the [Miklor.com CHIRP Programming Software](#) page.*

*The chirp.config file is located in the same folder as the debug.log file. The [How to report issues](#) page has instructions for locating the debug.log file.*

*Jim*

*I tried that and it didn't work. there is nothing in the chirp.config folder.*

Refer to Bug #3181 for my screenshot of the error message.

**#7 - 02/18/2016 03:27 pm - Ronald Donato**

Ronald Donato wrote:

*Ronald Donato wrote:*

*Jim Unroe wrote:*

*I have never had any issues running CHIRP under Windows 10 {knocking on wood}. Like Windows 8 and Windows 8.1, you have to disable the SmartScreen feature or it will block CHIRP from loading. See [FAQ 2.1](#) on the [Miklor.com CHIRP Programming Software](#) page.*

The `chirp.config` file is located in the same folder as the `debug.log` file. The [How to report issues](#) page has instructions for locating the `debug.log` file.

Jim

I tried that and it didn't work. there is nothing in the `chirp.config` folder.

Refer to Bug #3181 for my screenshot of the error message.

Traceback (most recent call last):

File "chirpw", line 20, in <module>

File "chirp\logger.pyo", line 150, in <module>

File "chirp\logger.pyo", line 92, in *init*

IOError: [Errno 13] Permission denied: 'C:\\Users\\ronbo\\AppData\\Roaming\\CHIRP\\debug.log'

Traceback (most recent call last):

File "chirpw", line 20, in <module>

File "chirp\logger.pyo", line 150, in <module>

File "chirp\logger.pyo", line 92, in *init*

IOError: [Errno 13] Permission denied: 'C:\\Users\\ronbo\\AppData\\Roaming\\CHIRP\\debug.log'

Traceback (most recent call last):

File "chirpw", line 20, in <module>

File "chirp\logger.pyo", line 150, in <module>

File "chirp\logger.pyo", line 92, in *init*

IOError: [Errno 13] Permission denied: 'C:\\Users\\ronbo\\AppData\\Roaming\\CHIRP\\debug.log'

#### #8 - 02/18/2016 03:34 pm - Ronald Donato

I finally found the debug folder(hidden file):

[2015-12-02 21:06:18,739] chirp.logger - DEBUG: CHIRP daily-20151201 on WinVista/7 (Python 2.7.10)

[2015-12-02 21:06:18,874] chirp.directory - INFO: Registered Alinco\_DR03T = DR03Radio

[2015-12-02 21:06:18,874] chirp.directory - INFO: Registered Alinco\_DR06T = DR06Radio

[2015-12-02 21:06:18,874] chirp.directory - INFO: Registered Alinco\_DR135T = DR135Radio

[2015-12-02 21:06:18,874] chirp.directory - INFO: Registered Alinco\_DR235T = DR235Radio

[2015-12-02 21:06:18,874] chirp.directory - INFO: Registered Alinco\_DR435T = DR435Radio

[2015-12-02 21:06:18,874] chirp.directory - INFO: Registered Alinco\_DJ596 = DJ596Radio

[2015-12-02 21:06:18,874] chirp.directory - INFO: Registered Jetstream\_JT220M = JT220MRadio

[2015-12-02 21:06:18,874] chirp.directory - INFO: Registered Alinco\_DJ175 = DJ175Radio

[2015-12-02 21:06:18,874] chirp.directory - INFO: Registered AnyTone\_5888UV = AnyTone5888UVRadio

[2015-12-02 21:06:18,874] chirp.directory - INFO: Registered Intek\_HR-2040 = IntekHR2040Radio

[2015-12-02 21:06:18,874] chirp.directory - INFO: Registered Polmar\_DB-50M = PolmarDB50MRadio

[2015-12-02 21:06:18,874] chirp.directory - INFO: Registered Powerwerx\_DB-750X = PowerwerxDB750XRadio

[2015-12-02 21:06:18,874] chirp.directory - INFO: Registered AnyTone\_TERMN-8R = AnyToneTERMN8RRadio

[2015-12-02 21:06:18,874] chirp.directory - INFO: Registered AnyTone\_OBLTR-8R = AnyToneOBLTR8RRadio

[2015-12-02 21:06:18,874] chirp.directory - INFO: Registered Sainsonic\_AP510 = AP510Radio

[2015-12-02 21:06:18,874] chirp.directory - INFO: Registered Baofeng\_UV-3R = UV3RRadio

[2015-12-02 21:06:18,874] chirp.directory - INFO: Registered Baojie\_BJ-9900 = BJ9900Radio

[2015-12-02 21:06:18,874] chirp.directory - INFO: Registered Baofeng\_UV-5R = BaofengUV5R

[2015-12-02 21:06:18,874] chirp.directory - INFO: Registered Baofeng\_F-11 = BaofengF11Radio

[2015-12-02 21:06:18,874] chirp.directory - INFO: Registered Baofeng\_UV-82 = BaofengUV82Radio

[2015-12-02 21:06:18,874] chirp.directory - INFO: Registered Baofeng\_UV-6 = BaofengUV6Radio

[2015-12-02 21:06:18,874] chirp.directory - INFO: Registered Intek\_KT-980HP = IntekKT980Radio

[2015-12-02 21:06:18,874] chirp.directory - INFO: Registered Baofeng\_BF-F8HP = BaofengBFF8HPRadio  
[2015-12-02 21:06:18,874] chirp.directory - INFO: Registered Baofeng\_UV-82HP = BaofengUV82HPRadio  
[2015-12-02 21:06:18,874] chirp.directory - INFO: Registered Baojie\_BJ-UV55 = BaojieBJUV55Radio  
[2015-12-02 21:06:18,888] chirp.directory - INFO: Registered Feidaxin\_FD-268A = FD268ARadio  
[2015-12-02 21:06:18,888] chirp.directory - INFO: Registered Feidaxin\_FD-268B = FD268BRadio  
[2015-12-02 21:06:18,888] chirp.directory - INFO: Registered Feidaxin\_FD-288A = FD288ARadio  
[2015-12-02 21:06:18,888] chirp.directory - INFO: Registered Feidaxin\_FD-288B = FD288BRadio  
[2015-12-02 21:06:18,888] chirp.directory - INFO: Registered Yaesu\_FT-1802M = FT1802Radio  
[2015-12-02 21:06:18,888] chirp.directory - INFO: Registered Yaesu\_FT-1D\_R = FT1Radio  
[2015-12-02 21:06:18,888] chirp.directory - INFO: Registered Yaesu\_FT-2800M = FT2800Radio  
[2015-12-02 21:06:18,888] chirp.directory - INFO: Registered Yaesu\_FT-2900R\_1900R = FT2900Radio  
[2015-12-02 21:06:18,888] chirp.directory - INFO: Registered Yaesu\_FT-2900E\_1900E\_E = FT2900ERadio  
[2015-12-02 21:06:18,888] chirp.directory - INFO: Registered Yaesu\_FT-60 = FT60Radio  
[2015-12-02 21:06:18,888] chirp.directory - INFO: Registered Yaesu\_FT-7800\_7900 = FT7800Radio  
[2015-12-02 21:06:18,888] chirp.directory - INFO: Registered Yaesu\_FT-8800 = FT8800Radio  
[2015-12-02 21:06:18,888] chirp.directory - INFO: Registered Yaesu\_FT-8900 = FT8900Radio  
[2015-12-02 21:06:18,888] chirp.directory - INFO: Registered Yaesu\_FT-8100 = FT8100Radio  
[2015-12-02 21:06:18,888] chirp.directory - INFO: Registered Yaesu\_FT-817 = FT817Radio  
[2015-12-02 21:06:18,888] chirp.directory - INFO: Registered Yaesu\_FT-817ND = FT817NDRadio  
[2015-12-02 21:06:18,888] chirp.directory - INFO: Registered Yaesu\_FT-817ND\_US = FT817NDUSRadio  
[2015-12-02 21:06:18,888] chirp.directory - INFO: Registered Yaesu\_FT-857\_897 = FT857Radio  
[2015-12-02 21:06:18,888] chirp.directory - INFO: Registered Yaesu\_FT-857\_897\_US = FT857USRadio  
[2015-12-02 21:06:18,888] chirp.directory - INFO: Registered Yaesu\_FT-90 = FT90Radio  
[2015-12-02 21:06:18,888] chirp.directory - INFO: Registered Yaesu\_FTM-350 = FTM350Radio  
[2015-12-02 21:06:18,888] chirp.directory - INFO: Registered Generic\_CSV = CSVRadio  
[2015-12-02 21:06:18,888] chirp.directory - INFO: Registered Commander\_KG-UV = CommanderCSVRadio  
[2015-12-02 21:06:18,888] chirp.directory - INFO: Registered RT\_Systems\_CSV = RTCSVRadio  
[2015-12-02 21:06:18,888] chirp.directory - INFO: Registered ARRL\_Travel\_Plus = TpeRadio  
[2015-12-02 21:06:18,904] chirp.directory - INFO: Registered Generic\_XML = XMLRadio  
[2015-12-02 21:06:18,920] chirp.directory - INFO: Registered Baofeng\_BF-888 = H777Radio  
[2015-12-02 21:06:18,920] chirp.directory - INFO: Registered Icom\_IC-208H = IC208Radio  
[2015-12-02 21:06:18,920] chirp.directory - INFO: Registered Icom\_IC-2100H = IC2100Radio  
[2015-12-02 21:06:18,920] chirp.directory - INFO: Registered Icom\_IC-2200H = IC2200Radio  
[2015-12-02 21:06:18,920] chirp.directory - INFO: Registered Icom\_IC-2720H = IC2720Radio  
[2015-12-02 21:06:18,920] chirp.directory - INFO: Registered Icom\_IC-2820H = IC2820Radio  
[2015-12-02 21:06:18,920] chirp.directory - INFO: Registered Icom\_IC-91\_92AD = IC9xRadio  
[2015-12-02 21:06:18,920] chirp.directory - INFO: Registered Icom\_7200 = Icom7200Radio  
[2015-12-02 21:06:18,920] chirp.directory - INFO: Registered Icom\_7000 = Icom7000Radio  
[2015-12-02 21:06:18,920] chirp.directory - INFO: Registered Icom\_746 = Icom746Radio  
[2015-12-02 21:06:18,920] chirp.directory - INFO: Registered Icom\_IC-Q7A = ICQ7Radio  
[2015-12-02 21:06:18,920] chirp.directory - INFO: Registered Icom\_IC-T70 = ICT70Radio  
[2015-12-02 21:06:18,920] chirp.directory - INFO: Registered Icom\_IC-T7H = ICT7HRadio  
[2015-12-02 21:06:18,920] chirp.directory - INFO: Registered Icom\_IC-T8A = ICT8ARadio  
[2015-12-02 21:06:18,920] chirp.directory - INFO: Registered Icom\_IC-W32A = ICW32ARadio  
[2015-12-02 21:06:18,920] chirp.directory - INFO: Registered Icom\_IC-V82\_U82 = ICx8xRadio  
[2015-12-02 21:06:18,920] chirp.directory - INFO: Registered Icom\_ID-31A = ID31Radio  
[2015-12-02 21:06:18,920] chirp.directory - INFO: Registered Icom\_ID-51 = ID51Radio  
[2015-12-02 21:06:18,920] chirp.directory - INFO: Registered Icom\_ID-51\_Plus = ID51PLUSRadio  
[2015-12-02 21:06:18,920] chirp.directory - INFO: Registered Icom\_ID-800H\_v2 = ID800v2Radio  
[2015-12-02 21:06:18,920] chirp.directory - INFO: Registered Icom\_ID-880H = ID880Radio  
[2015-12-02 21:06:18,920] chirp.directory - INFO: Registered Icom\_ID-80H = ID80Radio  
[2015-12-02 21:06:18,920] chirp.directory - INFO: Registered Kenwood\_HMK = HMKRadio  
[2015-12-02 21:06:18,920] chirp.directory - INFO: Registered Kenwood\_ITM = ITMRadio

[2015-12-02 21:06:18,920] chirp.directory - INFO: Registered Kenwood\_TH-D7 = THD7Radio  
[2015-12-02 21:06:18,920] chirp.directory - INFO: Registered Kenwood\_TH-D7G = THD7GRadio  
[2015-12-02 21:06:18,920] chirp.directory - INFO: Registered Kenwood\_TM-D700 = TMD700Radio  
[2015-12-02 21:06:18,920] chirp.directory - INFO: Registered Kenwood\_TM-V7 = TMV7Radio  
[2015-12-02 21:06:18,920] chirp.directory - INFO: Registered Kenwood\_TM-G707 = TMG707Radio  
[2015-12-02 21:06:18,920] chirp.directory - INFO: Registered Kenwood\_TH-G71 = THG71Radio  
[2015-12-02 21:06:18,920] chirp.directory - INFO: Registered Kenwood\_TH-F6 = THF6ARadio  
[2015-12-02 21:06:18,920] chirp.directory - INFO: Registered Kenwood\_TH-F7 = THF7ERadio  
[2015-12-02 21:06:18,920] chirp.directory - INFO: Registered Kenwood\_TM-D710 = TMD710Radio  
[2015-12-02 21:06:18,920] chirp.directory - INFO: Registered Kenwood\_TH-D72\_live\_mode = THD72Radio  
[2015-12-02 21:06:18,936] chirp.directory - INFO: Registered Kenwood\_TM-V71 = TMV71Radio  
[2015-12-02 21:06:18,936] chirp.directory - INFO: Registered Kenwood\_TM-D710G = TMD710GRadio  
[2015-12-02 21:06:18,937] chirp.directory - INFO: Registered Kenwood\_TH-K2 = THK2Radio  
[2015-12-02 21:06:18,937] chirp.directory - INFO: Registered Kenwood\_TM-271 = TM271Radio  
[2015-12-02 21:06:18,937] chirp.directory - INFO: Registered Kenwood\_TM-281 = TM281Radio  
[2015-12-02 21:06:18,937] chirp.directory - INFO: Registered Kenwood\_TM-471 = TM471Radio  
[2015-12-02 21:06:18,937] chirp.directory - INFO: Registered Wouxun\_KG-UV8D = KGUV8DRadio  
[2015-12-02 21:06:18,938] chirp.directory - INFO: Registered KYD\_NC-630A = NC630aRadio  
[2015-12-02 21:06:18,940] chirp.directory - INFO: Registered KYD\_IP-620 = IP620Radio  
[2015-12-02 21:06:18,940] chirp.directory - INFO: Registered Leixen\_VV-898 = LeixenVV898Radio  
[2015-12-02 21:06:18,940] chirp.directory - INFO: Registered Jetstream\_JT270M = JetstreamJT270MRadio  
[2015-12-02 21:06:18,941] chirp.directory - INFO: Registered Wouxun\_KG-UVD1P = KGUVD1PRadio  
[2015-12-02 21:06:18,941] chirp.directory - INFO: Registered Wouxun\_KG-UV6 = KGUV6DRadio  
[2015-12-02 21:06:18,941] chirp.directory - INFO: Registered Wouxun\_KG-816 = KG816Radio  
[2015-12-02 21:06:18,941] chirp.directory - INFO: Registered Wouxun\_KG-818 = KG818Radio  
[2015-12-02 21:06:18,943] chirp.directory - INFO: Registered Puxing\_PX-777 = Puxing777Radio  
[2015-12-02 21:06:18,943] chirp.directory - INFO: Registered Puxing\_PX-2R = Puxing2RRadio  
[2015-12-02 21:06:18,943] chirp.directory - INFO: Registered TYT\_TH9000\_220 = Th9000220Radio  
[2015-12-02 21:06:18,943] chirp.directory - INFO: Registered TYT\_TH9000\_144 = Th9000144Radio  
[2015-12-02 21:06:18,943] chirp.directory - INFO: Registered TYT\_TH9000\_440 = Th9000440Radio  
[2015-12-02 21:06:18,943] chirp.directory - INFO: Registered TYT\_TH-9800\_File = TYTTH9800File  
[2015-12-02 21:06:18,943] chirp.directory - INFO: Registered TYT\_TH-9800 = TYTTH9800Radio  
[2015-12-02 21:06:18,943] chirp.directory - INFO: Registered TYT\_TH-UV3R = TYTUV3RRadio  
[2015-12-02 21:06:18,943] chirp.directory - INFO: Registered TYT\_TH-UV3R-25 = TYTUV3R25Radio  
[2015-12-02 21:06:18,943] chirp.directory - INFO: Registered TYT\_TH-UVF8D = TYTUVF8DRadio  
[2015-12-02 21:06:18,943] chirp.directory - INFO: Registered Kenwood\_TH-D72\_clone\_mode = THD72Radio  
[2015-12-02 21:06:18,943] chirp.directory - INFO: Registered TYT\_TH-UVF1 = TYTTHUVF1Radio  
[2015-12-02 21:06:18,943] chirp.directory - INFO: Registered Kenwood\_TK-7102 = KenwoodTK7102Radio  
[2015-12-02 21:06:18,943] chirp.directory - INFO: Registered Kenwood\_TK-8102 = KenwoodTK8102Radio  
[2015-12-02 21:06:18,943] chirp.directory - INFO: Registered Kenwood\_TK-7108 = KenwoodTK7108Radio  
[2015-12-02 21:06:18,943] chirp.directory - INFO: Registered Kenwood\_TK-8108 = KenwoodTK8108Radio  
[2015-12-02 21:06:18,943] chirp.directory - INFO: Registered Kenwood\_TS-2000 = TS2000Radio  
[2015-12-02 21:06:18,943] chirp.directory - INFO: Registered Baofeng\_UV-B5 = BaofengUVB5  
[2015-12-02 21:06:18,943] chirp.directory - INFO: Registered Yaesu\_VX-170 = VX170Radio  
[2015-12-02 21:06:18,943] chirp.directory - INFO: Registered Yaesu\_VX-2 = VX2Radio  
[2015-12-02 21:06:18,943] chirp.directory - INFO: Registered Yaesu\_VX-3 = VX3Radio  
[2015-12-02 21:06:18,943] chirp.directory - INFO: Registered Yaesu\_VX-5 = VX5Radio  
[2015-12-02 21:06:18,943] chirp.directory - INFO: Registered Yaesu\_VX-6 = VX6Radio  
[2015-12-02 21:06:18,943] chirp.directory - INFO: Registered Yaesu\_VX-7 = VX7Radio  
[2015-12-02 21:06:18,943] chirp.directory - INFO: Registered Yaesu\_VX-8\_R = VX8Radio  
[2015-12-02 21:06:18,943] chirp.directory - INFO: Registered Yaesu\_VX-8\_DR = VX8DRadio  
[2015-12-02 21:06:18,943] chirp.directory - INFO: Registered Yaesu\_VX-8\_GE = VX8GERadio  
[2015-12-02 21:06:18,943] chirp.directory - INFO: Registered Vertex\_Standard\_VXA-700 = VXA700Radio

[2015-12-02 21:06:18,957] elib.intl - DEBUG: Set environment variable 'LANG' to 'en\_US' ('kernel32.SetEnvironmentVariableW')  
[2015-12-02 21:06:18,957] elib.intl - DEBUG: Set environment variable 'LANG' to 'en\_US' ('msvcrt.\_putenv')  
[2015-12-02 21:06:18,957] elib.intl - DEBUG: Set environment variable 'LANG' to 'en\_US' ('msvcr90.\_putenv')  
[2015-12-02 21:06:25,331] chirp.ui.mainapp - DEBUG: Copying C:\Program Files (x86)\CHIRP\stock\_configs\EU LPD and PMR Channels.csv -> C:\Users\ronbo\AppData\Roaming\CHIRP\stock\_configs  
[2015-12-02 21:06:25,338] chirp.ui.mainapp - DEBUG: Copying C:\Program Files (x86)\CHIRP\stock\_configs\FR Marine VHF Channels.csv -> C:\Users\ronbo\AppData\Roaming\CHIRP\stock\_configs  
[2015-12-02 21:06:25,348] chirp.ui.mainapp - DEBUG: Copying C:\Program Files (x86)\CHIRP\stock\_configs\NOAA Weather Alert.csv -> C:\Users\ronbo\AppData\Roaming\CHIRP\stock\_configs  
[2015-12-02 21:06:25,357] chirp.ui.mainapp - DEBUG: Copying C:\Program Files (x86)\CHIRP\stock\_configs\US 60 meter channels (Center).csv -> C:\Users\ronbo\AppData\Roaming\CHIRP\stock\_configs  
[2015-12-02 21:06:25,367] chirp.ui.mainapp - DEBUG: Copying C:\Program Files (x86)\CHIRP\stock\_configs\US 60 meter channels (Dial).csv -> C:\Users\ronbo\AppData\Roaming\CHIRP\stock\_configs  
[2015-12-02 21:06:25,375] chirp.ui.mainapp - DEBUG: Copying C:\Program Files (x86)\CHIRP\stock\_configs\US Calling Frequencies.csv -> C:\Users\ronbo\AppData\Roaming\CHIRP\stock\_configs  
[2015-12-02 21:06:25,381] chirp.ui.mainapp - DEBUG: Copying C:\Program Files (x86)\CHIRP\stock\_configs\US FRS and GMRS Channels.csv -> C:\Users\ronbo\AppData\Roaming\CHIRP\stock\_configs  
[2015-12-02 21:06:25,387] chirp.ui.mainapp - DEBUG: Copying C:\Program Files (x86)\CHIRP\stock\_configs\US Marine VHF Channels.csv -> C:\Users\ronbo\AppData\Roaming\CHIRP\stock\_configs  
[2015-12-02 21:06:25,397] chirp.ui.mainapp - DEBUG: Copying C:\Program Files (x86)\CHIRP\stock\_configs\US MURS Channels.csv -> C:\Users\ronbo\AppData\Roaming\CHIRP\stock\_configs  
[2015-12-02 21:06:25,398] chirp.ui.reporting - DEBUG: Checking for updates  
[2015-12-02 21:06:25,747] chirp.ui.reporting - DEBUG: Server reports version daily-20151201 is latest

**#9 - 02/18/2016 04:19 pm - Jim Unroe**

Windows isn't letting you have access to the folder.

IOError: [Errno 13] Permission denied: 'C:\\Users\\ronbo\\AppData\\Roaming\\CHIRP\\debug.log'

This isn't a CHIRP issue. But just for the fun of it, right-click the CHIRP icon and choose "Run as administrator" and see if that will let you do it.

Jim

**#10 - 02/21/2016 06:10 pm - Ronald Donato**

nothing works and i'm not erasing windows 10 for 1 program that won't load. i have reset permissions and taken ownership of the chirp folder and nothing. somebody must have some better advice for me. i have not had a problem with chirp previous and all other programs work just fine. something has to give and this might be the end of chirp for me.

**#11 - 02/26/2016 07:29 am - Ronald Donato**

Well, after reinstalling windows 10, chirp finally works! It appears to have something to do with python, having looking up the error messages. I don't know what python is exactly, but it was preventing my access to chirp.

This will be my third time reinstalling windows 10 since I bought the laptop last year. I initially liked this OS after the previous windows flops, but now I am thinking that, just like the others, it just plain sucks. Unfortunately, there are particular programs that can only be run from windows.

**#12 - 03/07/2016 08:40 pm - David Jaeger**

Hello, I am having a similar issue with CHIRP, I have version 20160224 installed on my Laptop which has 64 bit Windows 10. A few days ago CHIRP started just fine but today after installing the current build 20160301, it won't start. If I pull up the task manager and attempt to start CHIRP the icon pops up only when I click on the icon frantically and it goes away almost instantly. Also, if I just attempt to start the program without the task manager, my cursor turns into the arrow with the blue wheel which goes away after a few seconds and nothing else happens. I uninstalled the 20160301 version and reinstalled the 20160224 version to see if it would help but nothing changed. If I have to do what has been suggested above I will try but I am unsure how to even do it. Can anyone help me with this?

**#13 - 03/09/2016 12:17 pm - David Jaeger**

I downloaded daily build 20160309 and now it works, thank you CHIRP gods!!!!

**#14 - 03/09/2016 12:19 pm - Dan Smith**

Just so you know, absolutely nothing changed between the referenced versions that could have possibly affected startup :)

**#15 - 03/12/2016 05:56 am - mohammed mido**

Dan Smith wrote:

hello

how ican expand frequency icom-v90

**#16 - 01/24/2017 01:54 pm - Pericles Vlachos**

Hi

The program is not starting giving me the message "Error reporting is enabled..."

The error message I am taking on chirp.log is the following : "UnicodeDecodeError: 'utf8' codec can't decode byte 0xd0 in position 7: invalid continuation byte" I am running Greek Windows 10

any idea about this error message??

Thank you

Pericles

**#17 - 01/24/2017 02:29 pm - Tom Hayward**

Pericles,

Please attach your full debug.log to a new issue describing your problem unless you are certain it is the same as this issue.

**#18 - 02/14/2020 04:35 pm - Bernhard Hailer**

- Status changed from Feedback to Closed

- Assignee deleted (Ronald Donato)

- Priority changed from High to Normal

- Target version set to chirp-daily

Original issue resolved.

No more feedback by later submitters.