

CHIRP - Bug # 4467

Status:	Feedback	Priority:	High
Author:	Martin Legault	Category:	
Created:	01/26/2017	Assignee:	
Updated:	01/27/2017	Due date:	
Chirp Version:	0.4.0		
Model affected:	QT-8900 & Win 10		
Platform:	Windows		
Subject:	CHIRP not start on Win 10		
Description			
<p>Hi,</p> <p>We work with the software to backup my QT-8900. On the receiving transfert the software was freezing. We restart the computer to unfreeze but after this reboot, the software did'nt open. We try to delete and re-install but it was the same result.</p> <p>Thanks,</p> <p>ve2tgo@hotmail.com</p>			

History

#1 - 01/27/2017 09:16 am - Jim Unroe

- Status changed from New to Feedback

CHIRP will not open with a corrupt chirp.config file and Windows 10 is becoming famous for corrupting the chirp.config file. The work around is delete or rename the chirp.config file (but please attach a copy here first so a developer can examine it) and CHIRP will create a new one. The chirp.config file is in the same folder as the debug.log file. Here is a page that explains [how to find the debug.log file](#).