

CHIRP - Bug # 5431

Status:	Closed	Priority:	Normal
Author:	Timo Pekkola	Category:	
Created:	12/08/2017	Assignee:	
Updated:	09/09/2020	Due date:	
Chirp Version:	daily		
Model affected:	(All models)		
Platform:	Windows		
Subject:	Chirp won't star in Windows 10(1703), Laptop (Thinkpad T420)		
Description			
Hi			
Installed latest version 20171204, but it will not start.			
It pops a window "Error reporting is enabled etc.." but clicking "OK" do nothing.			
I'm using same version on my Desktop PC and it work's fine.			
Debug.log file contains this:			
[2017-12-08 19:57:39,072] chirp.logger - DEBUG: CHIRP daily-20171204 on WinVista/7 (Python 2.7.10)			
[2017-12-08 19:57:39,138] chirp.directory - INFO: Registered Alinco_DR03T = DR03Radio			
[2017-12-08 19:57:39,138] chirp.directory - INFO: Registered Alinco_DR06T = DR06Radio			
[2017-12-08 19:57:39,138] chirp.directory - INFO: Registered Alinco_DR135T = DR135Radio			
[2017-12-08 19:57:39,138] chirp.directory - INFO: Registered Alinco_DR235T = DR235Radio			
[2017-12-08 19:57:39,138] chirp.directory - INFO: Registered Alinco_DR435T = DR435Radio			
[2017-12-08 19:57:39,138] chirp.directory - INFO: Registered Alinco_DJ596 = DJ596Radio			
[2017-12-08 19:57:39,138] chirp.directory - INFO: Registered Jetstream_JT220M = JT220MRadio			
[2017-12-08 19:57:39,138] chirp.directory - INFO: Registered Alinco_DJ175 = DJ175Radio			
[2017-12-08 19:57:39,138] chirp.directory - INFO: Registered Alinco_DJ-G7EG = AlincoDJG7EG			
[2017-12-08 19:57:39,138] chirp.directory - INFO: Registered AnyTone_5888UV = AnyTone5888UVRadio			
[2017-12-08 19:57:39,138] chirp.directory - INFO: Registered Intek_HR-2040 = IntekHR2040Radio			
[2017-12-08 19:57:39,138] chirp.directory - INFO: Registered Polmar_DB-50M = PolmarDB50MRadio			
[2017-12-08 19:57:39,138] chirp.directory - INFO: Registered Powerwerx_DB-750X = PowerwerxDB750XRadio			
[2017-12-08 19:57:39,138] chirp.directory - INFO: Registered AnyTone_TERMN-8R = AnyToneTERMN8RRadio			
[2017-12-08 19:57:39,138] chirp.directory - INFO: Registered AnyTone_OBLTR-8R = AnyToneOBLTR8RRadio			
[2017-12-08 19:57:39,138] chirp.directory - INFO: Registered Baofeng_UV-3R = UV3RRadio			
[2017-12-08 19:57:39,154] chirp.directory - INFO: Registered Baofeng_BF-A58 = BFA58			
[2017-12-08 19:57:39,154] chirp.directory - INFO: Registered Baofeng_UV-82WP = UV82WP			
[2017-12-08 19:57:39,154] chirp.directory - INFO: Registered Baofeng_GT-3WP = GT3WP			
[2017-12-08 19:57:39,154] chirp.directory - INFO: Registered Retevis_RT6 = RT6			
[2017-12-08 19:57:39,154] chirp.directory - INFO: Registered Baojie_BJ-9900 = BJ9900Radio			
[2017-12-08 19:57:39,154] chirp.directory - INFO: Registered Baofeng_UV-5R = BaofengUV5RGeneric			
[2017-12-08 19:57:39,154] chirp.directory - INFO: Registered Baofeng_F-11 = BaofengF11Radio			
[2017-12-08 19:57:39,154] chirp.directory - INFO: Registered Baofeng_UV-82 = BaofengUV82Radio			
[2017-12-08 19:57:39,154] chirp.directory - INFO: Registered Baofeng_UV-6 = BaofengUV6Radio			
[2017-12-08 19:57:39,154] chirp.directory - INFO: Registered Intek_KT-980HP = IntekKT980Radio			
[2017-12-08 19:57:39,154] chirp.directory - INFO: Registered Baofeng_BF-F8HP = BaofengBFF8HPRadio			
[2017-12-08 19:57:39,154] chirp.directory - INFO: Registered Baofeng_UV-82HP = BaofengUV82HPRadio			
[2017-12-08 19:57:39,154] chirp.directory - INFO: Registered Baojie_BJ-UV55 = BaojieBJUV55Radio			
[2017-12-08 19:57:39,154] chirp.directory - INFO: Registered BTECH_UV-2501 = UV2501			
[2017-12-08 19:57:39,154] chirp.directory - INFO: Registered BTECH_UV-2501+220 = UV2501_220			
[2017-12-08 19:57:39,154] chirp.directory - INFO: Registered BTECH_UV-5001 = UV5001			

[2017-12-08 19:57:39,154] chirp.directory - INFO: Registered WACCOM_MINI-8900 = MINI8900
[2017-12-08 19:57:39,154] chirp.directory - INFO: Registered QYT_KT-UV980 = KTUV980
[2017-12-08 19:57:39,154] chirp.directory - INFO: Registered QYT_KT8900 = KT8900
[2017-12-08 19:57:39,154] chirp.directory - INFO: Registered QYT_KT8900R = KT9800R
[2017-12-08 19:57:39,154] chirp.directory - INFO: Registered LUITON_LT-588UV = LT588UV
[2017-12-08 19:57:39,154] chirp.directory - INFO: Registered BTECH_UV-25X2 = UV25X2
[2017-12-08 19:57:39,154] chirp.directory - INFO: Registered BTECH_UV-25X4 = UV25X4
[2017-12-08 19:57:39,154] chirp.directory - INFO: Registered BTECH_UV-50X2 = UV50X2
[2017-12-08 19:57:39,154] chirp.directory - INFO: Registered QYT_KT7900D = KT7900D
[2017-12-08 19:57:39,154] chirp.directory - INFO: Registered QYT_KT8900D = KT8900D
[2017-12-08 19:57:39,154] chirp.directory - INFO: Registered Feidaxin_FD-268A = FD268ARadio
[2017-12-08 19:57:39,154] chirp.directory - INFO: Registered Feidaxin_FD-268B = FD268BRadio
[2017-12-08 19:57:39,154] chirp.directory - INFO: Registered Feidaxin_FD-288A = FD288ARadio
[2017-12-08 19:57:39,154] chirp.directory - INFO: Registered Feidaxin_FD-288B = FD288BRadio
[2017-12-08 19:57:39,154] chirp.directory - INFO: Registered Feidaxin_FD-150A = FD150ARadio
[2017-12-08 19:57:39,154] chirp.directory - INFO: Registered Feidaxin_FD-160A = FD160ARadio
[2017-12-08 19:57:39,154] chirp.directory - INFO: Registered Feidaxin_FD-450A = FD450ARadio
[2017-12-08 19:57:39,154] chirp.directory - INFO: Registered Feidaxin_FD-460A = FD460ARadio
[2017-12-08 19:57:39,154] chirp.directory - INFO: Registered Feidaxin_FD-460UH = FD460UHRadio
[2017-12-08 19:57:39,154] chirp.directory - INFO: Registered Yaesu_FT-1802M = FT1802Radio
[2017-12-08 19:57:39,171] chirp.directory - INFO: Registered Yaesu_FT-1D_R = FT1Radio
[2017-12-08 19:57:39,171] chirp.directory - INFO: Registered Yaesu_FT-2800M = FT2800Radio
[2017-12-08 19:57:39,171] chirp.directory - INFO: Registered Yaesu_FT-2900R_1900R = FT2900Radio
[2017-12-08 19:57:39,171] chirp.directory - INFO: Registered Yaesu_FT2D_R = FT2D
[2017-12-08 19:57:39,171] chirp.directory - INFO: Registered Yaesu_FT-50 = FT50Radio
[2017-12-08 19:57:39,171] chirp.directory - INFO: Registered Yaesu_FT-60 = FT60Radio
[2017-12-08 19:57:39,171] chirp.directory - INFO: Registered Yaesu_FT-7800_7900 = FT7800Radio
[2017-12-08 19:57:39,171] chirp.directory - INFO: Registered Yaesu_FT-8800 = FT8800Radio
[2017-12-08 19:57:39,171] chirp.directory - INFO: Registered Yaesu_FT-8900 = FT8900Radio
[2017-12-08 19:57:39,171] chirp.directory - INFO: Registered Yaesu_FT-8100 = FT8100Radio
[2017-12-08 19:57:39,171] chirp.directory - INFO: Registered Yaesu_FT-817 = FT817Radio
[2017-12-08 19:57:39,171] chirp.directory - INFO: Registered Yaesu_FT-817ND = FT817NDRadio
[2017-12-08 19:57:39,171] chirp.directory - INFO: Registered Yaesu_FT-817ND_US = FT817NDUSRadio
[2017-12-08 19:57:39,171] chirp.directory - INFO: Registered Yaesu_FT-857_897 = FT857Radio
[2017-12-08 19:57:39,171] chirp.directory - INFO: Registered Yaesu_FT-857_897_US = FT857USRadio
[2017-12-08 19:57:39,171] chirp.directory - INFO: Registered Yaesu_FT-90 = FT90Radio
[2017-12-08 19:57:39,171] chirp.directory - INFO: Registered Yaesu_FTM-3200D_R = FTM3200Radio
[2017-12-08 19:57:39,171] chirp.directory - INFO: Registered Yaesu_FTM-350 = FTM350Radio
[2017-12-08 19:57:39,171] chirp.directory - INFO: Registered Generic_CSV = CSVRadio
[2017-12-08 19:57:39,171] chirp.directory - INFO: Registered Commander_KG-UV = CommanderCSVRadio
[2017-12-08 19:57:39,171] chirp.directory - INFO: Registered RT_Systems_CSV = RTCSVRadio
[2017-12-08 19:57:39,171] chirp.directory - INFO: Registered ARRL_Travel_Plus = TpeRadio
[2017-12-08 19:57:39,186] chirp.directory - INFO: Registered Generic_XML = XMLRadio
[2017-12-08 19:57:39,186] chirp.directory - INFO: Registered BTECH_GMRS-V1 = GMRSV1
[2017-12-08 19:57:39,201] chirp.directory - INFO: Registered Baofeng_BF-888 = H777Radio
[2017-12-08 19:57:39,201] chirp.directory - INFO: Registered HobbyPCB_RS-UV3 = HobbyPCBRUV3Radio
[2017-12-08 19:57:39,201] chirp.directory - INFO: Registered Icom_IC-208H = IC208Radio
[2017-12-08 19:57:39,201] chirp.directory - INFO: Registered Icom_IC-2100H = IC2100Radio
[2017-12-08 19:57:39,201] chirp.directory - INFO: Registered Icom_IC-2200H = IC2200Radio
[2017-12-08 19:57:39,201] chirp.directory - INFO: Registered Icom_IC-2300H = IC2300Radio
[2017-12-08 19:57:39,201] chirp.directory - INFO: Registered Icom_IC-2720H = IC2720Radio
[2017-12-08 19:57:39,201] chirp.directory - INFO: Registered Icom_IC-2820H = IC2820Radio
[2017-12-08 19:57:39,201] chirp.directory - INFO: Registered Icom_IC-91_92AD = IC9xRadio

[2017-12-08 19:57:39,201] chirp.directory - INFO: Registered Icom_7200 = Icom7200Radio
[2017-12-08 19:57:39,201] chirp.directory - INFO: Registered Icom_IC-7000 = Icom7000Radio
[2017-12-08 19:57:39,201] chirp.directory - INFO: Registered Icom_IC-7100 = Icom7100Radio
[2017-12-08 19:57:39,201] chirp.directory - INFO: Registered Icom_746 = Icom746Radio
[2017-12-08 19:57:39,201] chirp.directory - INFO: Registered Icom_IC-P7 = ICP7Radio
[2017-12-08 19:57:39,201] chirp.directory - INFO: Registered Icom_IC-Q7A = ICQ7Radio
[2017-12-08 19:57:39,201] chirp.directory - INFO: Registered Icom_IC-T70 = ICT70Radio
[2017-12-08 19:57:39,201] chirp.directory - INFO: Registered Icom_IC-T7H = ICT7HRadio
[2017-12-08 19:57:39,201] chirp.directory - INFO: Registered Icom_IC-T8A = ICT8ARadio
[2017-12-08 19:57:39,201] chirp.directory - INFO: Registered Icom_IC-W32A = ICW32ARadio
[2017-12-08 19:57:39,201] chirp.directory - INFO: Registered Icom_IC-W32E = ICW32ERadio
[2017-12-08 19:57:39,201] chirp.directory - INFO: Registered Icom_IC-V82_U82 = ICx8xRadio
[2017-12-08 19:57:39,201] chirp.directory - INFO: Registered Icom_ID-31A = ID31Radio
[2017-12-08 19:57:39,201] chirp.directory - INFO: Registered Icom_ID-51 = ID51Radio
[2017-12-08 19:57:39,201] chirp.directory - INFO: Registered Icom_ID-51_Plus = ID51PLUSRadio
[2017-12-08 19:57:39,201] chirp.directory - INFO: Registered Icom_ID-800H_v2 = ID800v2Radio
[2017-12-08 19:57:39,217] chirp.directory - INFO: Registered Icom_ID-880H = ID880Radio
[2017-12-08 19:57:39,217] chirp.directory - INFO: Registered Icom_ID-80H = ID80Radio
[2017-12-08 19:57:39,217] chirp.directory - INFO: Registered Kenwood_HMK = HMKRadio
[2017-12-08 19:57:39,217] chirp.directory - INFO: Registered Kenwood_ITM = ITMRadio
[2017-12-08 19:57:39,217] chirp.directory - INFO: Registered Kenwood_TH-D7 = THD7Radio
[2017-12-08 19:57:39,217] chirp.directory - INFO: Registered Kenwood_TH-D7G = THD7GRadio
[2017-12-08 19:57:39,217] chirp.directory - INFO: Registered Kenwood_TM-D700 = TMD700Radio
[2017-12-08 19:57:39,217] chirp.directory - INFO: Registered Kenwood_TM-V7 = TMV7Radio
[2017-12-08 19:57:39,217] chirp.directory - INFO: Registered Kenwood_TM-G707 = TMG707Radio
[2017-12-08 19:57:39,217] chirp.directory - INFO: Registered Kenwood_TH-G71 = THG71Radio
[2017-12-08 19:57:39,217] chirp.directory - INFO: Registered Kenwood_TH-F6 = THF6ARadio
[2017-12-08 19:57:39,217] chirp.directory - INFO: Registered Kenwood_TH-F7 = THF7ERadio
[2017-12-08 19:57:39,217] chirp.directory - INFO: Registered Kenwood_TM-D710 = TMD710Radio
[2017-12-08 19:57:39,217] chirp.directory - INFO: Registered Kenwood_TH-D72_live_mode = THD72Radio
[2017-12-08 19:57:39,217] chirp.directory - INFO: Registered Kenwood_TM-V71 = TMV71Radio
[2017-12-08 19:57:39,217] chirp.directory - INFO: Registered Kenwood_TM-D710G = TMD710GRadio
[2017-12-08 19:57:39,217] chirp.directory - INFO: Registered Kenwood_TH-K2 = THK2Radio
[2017-12-08 19:57:39,217] chirp.directory - INFO: Registered Kenwood_TM-271 = TM271Radio
[2017-12-08 19:57:39,217] chirp.directory - INFO: Registered Kenwood_TM-281 = TM281Radio
[2017-12-08 19:57:39,217] chirp.directory - INFO: Registered Kenwood_TM-471 = TM471Radio
[2017-12-08 19:57:39,217] chirp.directory - INFO: Registered Wouxun_KG-UV8D = KGUV8DRadio
[2017-12-08 19:57:39,217] chirp.directory - INFO: Registered Wouxun_KG-UV8D_Plus = KGUV8DPlusRadio
[2017-12-08 19:57:39,217] chirp.directory - INFO: Registered KYD_NC-630A = NC630aRadio
[2017-12-08 19:57:39,217] chirp.directory - INFO: Registered KYD_IP-620 = IP620Radio
[2017-12-08 19:57:39,217] chirp.directory - INFO: Registered Leixen_VV-898 = LeixenVV898Radio
[2017-12-08 19:57:39,217] chirp.directory - INFO: Registered Jetstream_JT270M = JetstreamJT270MRadio
[2017-12-08 19:57:39,217] chirp.directory - INFO: Registered Jetstream_JT270MH = JetstreamJT270MHRadio
[2017-12-08 19:57:39,217] chirp.directory - INFO: Registered Leixen_VV-898S = LeixenVV898SRadio
[2017-12-08 19:57:39,217] chirp.directory - INFO: Registered LUITON_LT-725UV = LT725UV
[2017-12-08 19:57:39,217] chirp.directory - INFO: Registered Wouxun_KG-UVD1P = KGUVD1PRadio
[2017-12-08 19:57:39,217] chirp.directory - INFO: Registered Wouxun_KG-UV6 = KGUV6DRadio
[2017-12-08 19:57:39,217] chirp.directory - INFO: Registered Wouxun_KG-816 = KG816Radio
[2017-12-08 19:57:39,217] chirp.directory - INFO: Registered Wouxun_KG-818 = KG818Radio
[2017-12-08 19:57:39,217] chirp.directory - INFO: Registered Puxing_PX-777 = Puxing777Radio
[2017-12-08 19:57:39,217] chirp.directory - INFO: Registered Puxing_PX-2R = Puxing2RRadio
[2017-12-08 19:57:39,217] chirp.directory - INFO: Registered Puxing_PX-888K = Puxing_PX888K_Radio
[2017-12-08 19:57:39,217] chirp.directory - INFO: Registered Radtel_T18 = T18Radio

[2017-12-08 19:57:39,217] chirp.directory - INFO: Registered Retevis_RT1 = RT1Radio
[2017-12-08 19:57:39,217] chirp.directory - INFO: Registered Retevis_RT21 = RT21Radio
[2017-12-08 19:57:39,217] chirp.directory - INFO: Registered Retevis_RT22 = RT22Radio
[2017-12-08 19:57:39,217] chirp.directory - INFO: Registered WLN_KD-C1 = KDC1
[2017-12-08 19:57:39,217] chirp.directory - INFO: Registered Zastone_ZT-X6 = ZTX6
[2017-12-08 19:57:39,217] chirp.directory - INFO: Registered LUITON_LT-316 = LT316
[2017-12-08 19:57:39,217] chirp.directory - INFO: Registered TID_TD-M8 = TDM8
[2017-12-08 19:57:39,217] chirp.directory - INFO: Registered Retevis_RT23 = RT23Radio
[2017-12-08 19:57:39,233] chirp.directory - INFO: Registered Retevis_RT26 = RT26Radio
[2017-12-08 19:57:39,233] chirp.directory - INFO: Registered Rugged_RH5R-V2 = RH5RV2
[2017-12-08 19:57:39,234] chirp.directory - INFO: Registered TDXone_TD-Q8A = TDXoneTDQ8A
[2017-12-08 19:57:39,236] chirp.directory - INFO: Registered TYT_TH-7800_File = TYTTH7800File
[2017-12-08 19:57:39,236] chirp.directory - INFO: Registered TYT_TH-7800 = TYTTH7800Radio
[2017-12-08 19:57:39,236] chirp.directory - INFO: Registered TYT_TH9000_220 = Th9000220Radio
[2017-12-08 19:57:39,236] chirp.directory - INFO: Registered TYT_TH9000_144 = Th9000144Radio
[2017-12-08 19:57:39,236] chirp.directory - INFO: Registered TYT_TH9000_440 = Th9000440Radio
[2017-12-08 19:57:39,236] chirp.directory - INFO: Registered TYT_TH-9800_File = TYTTH9800File
[2017-12-08 19:57:39,237] chirp.directory - INFO: Registered TYT_TH-9800 = TYTTH9800Radio
[2017-12-08 19:57:39,237] chirp.directory - INFO: Registered TYT_TH-UV3R = TYTUV3RRadio
[2017-12-08 19:57:39,237] chirp.directory - INFO: Registered TYT_TH-UV3R-25 = TYTUV3R25Radio
[2017-12-08 19:57:39,239] chirp.directory - INFO: Registered TYT_TH-UVF8D = TYTUVF8DRadio
[2017-12-08 19:57:39,240] chirp.directory - INFO: Registered Kenwood_TH-D72_clone_mode = THD72Radio
[2017-12-08 19:57:39,240] chirp.directory - INFO: Registered TYT_TH-UVF1 = TYTTHUVF1Radio
[2017-12-08 19:57:39,240] chirp.directory - INFO: Registered Kenwood_TK-260 = TK260_Radio
[2017-12-08 19:57:39,240] chirp.directory - INFO: Registered Kenwood_TK-270 = TK270_Radio
[2017-12-08 19:57:39,240] chirp.directory - INFO: Registered Kenwood_TK-272 = TK272_Radio
[2017-12-08 19:57:39,240] chirp.directory - INFO: Registered Kenwood_TK-278 = TK278_Radio
[2017-12-08 19:57:39,240] chirp.directory - INFO: Registered Kenwood_TK-360 = TK360_Radio
[2017-12-08 19:57:39,240] chirp.directory - INFO: Registered Kenwood_TK-370 = TK370_Radio
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[2017-12-08 19:57:39,240] chirp.directory - INFO: Registered Kenwood_TK-762 = TK762_Radio
[2017-12-08 19:57:39,240] chirp.directory - INFO: Registered Kenwood_TK-768 = TK768_Radio
[2017-12-08 19:57:39,240] chirp.directory - INFO: Registered Kenwood_TK-860 = TK860_Radio
[2017-12-08 19:57:39,240] chirp.directory - INFO: Registered Kenwood_TK-862 = TK862_Radio
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[2017-12-08 19:57:39,240] chirp.directory - INFO: Registered Kenwood_TK-868G = TK868G_Radios
[2017-12-08 19:57:39,240] chirp.directory - INFO: Registered Kenwood_TK-862G = TK862G_Radios
[2017-12-08 19:57:39,240] chirp.directory - INFO: Registered Kenwood_TK-860G = TK860G_Radios
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[2017-12-08 19:57:39,240] chirp.directory - INFO: Registered Kenwood_TK-760G = TK760G_Radios
[2017-12-08 19:57:39,240] chirp.directory - INFO: Registered Kenwood_TK-388G = TK388G_Radios
[2017-12-08 19:57:39,240] chirp.directory - INFO: Registered Kenwood_TK-378G = TK378G_Radios
[2017-12-08 19:57:39,240] chirp.directory - INFO: Registered Kenwood_TK-372G = TK372G_Radios
[2017-12-08 19:57:39,240] chirp.directory - INFO: Registered Kenwood_TK-370G = TK370G_Radios
[2017-12-08 19:57:39,240] chirp.directory - INFO: Registered Kenwood_TK-360G = TK360G_Radios
[2017-12-08 19:57:39,240] chirp.directory - INFO: Registered Kenwood_TK-278G = TK278G_Radios
[2017-12-08 19:57:39,240] chirp.directory - INFO: Registered Kenwood_TK-272G = TK272G_Radios
[2017-12-08 19:57:39,240] chirp.directory - INFO: Registered Kenwood_TK-270G = TK270G_Radios
[2017-12-08 19:57:39,240] chirp.directory - INFO: Registered Kenwood_TK-260G = TK260G_Radios
[2017-12-08 19:57:39,240] chirp.directory - INFO: Registered Kenwood_TK-7102 = KenwoodTK7102Radio

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[2017-12-08 19:57:39,240] chirp.directory - INFO: Registered Kenwood_TK-8102 = KenwoodTK8102Radio
[2017-12-08 19:57:39,240] chirp.directory - INFO: Registered Kenwood_TK-7108 = KenwoodTK7108Radio
[2017-12-08 19:57:39,240] chirp.directory - INFO: Registered Kenwood_TK-8108 = KenwoodTK8108Radio
[2017-12-08 19:57:39,240] chirp.directory - INFO: Registered Kenwood_TS-2000 = TS2000Radio
[2017-12-08 19:57:39,240] chirp.directory - INFO: Registered BTECH_UV-5X3 = UV5X3
[2017-12-08 19:57:39,240] chirp.directory - INFO: Registered MTC_UV-5R-3 = MTCUV5R3Radio
[2017-12-08 19:57:39,240] chirp.directory - INFO: Registered Baofeng_UV-6R = UV6R
[2017-12-08 19:57:39,240] chirp.directory - INFO: Registered Baofeng_UV-B5 = BaofengUVB5
[2017-12-08 19:57:39,240] chirp.directory - INFO: Registered BTECH_UV-50X3 = UV50X3
[2017-12-08 19:57:39,240] chirp.directory - INFO: Registered Yaesu_VX-170 = VX170Radio
[2017-12-08 19:57:39,240] chirp.directory - INFO: Registered Yaesu_VX-2 = VX2Radio
[2017-12-08 19:57:39,240] chirp.directory - INFO: Registered Yaesu_VX-3 = VX3Radio
[2017-12-08 19:57:39,240] chirp.directory - INFO: Registered Yaesu_VX-5 = VX5Radio
[2017-12-08 19:57:39,240] chirp.directory - INFO: Registered Yaesu_VX-6 = VX6Radio
[2017-12-08 19:57:39,240] chirp.directory - INFO: Registered Yaesu_VX-7 = VX7Radio
[2017-12-08 19:57:39,240] chirp.directory - INFO: Registered Yaesu_VX-8R = VX8Radio
[2017-12-08 19:57:39,255] chirp.directory - INFO: Registered Yaesu_VX-8DR = VX8DRadio
[2017-12-08 19:57:39,255] chirp.directory - INFO: Registered Yaesu_VX-8GE = VX8GERadio
[2017-12-08 19:57:39,255] chirp.directory - INFO: Registered Vertex_Standard_VXA-700 = VXA700Radio
[2017-12-08 19:57:39,255] elib.intl - DEBUG: Set environment variable 'LANG' to 'fi_FI' ('kernel32.SetEnvironmentVariableW')
[2017-12-08 19:57:39,255] elib.intl - DEBUG: Set environment variable 'LANG' to 'fi_FI' ('msvcrt._putenv')
[2017-12-08 19:57:39,255] elib.intl - DEBUG: Set environment variable 'LANG' to 'fi_FI' ('msvcr90._putenv')
Traceback (most recent call last):
  File "chirpw", line 126, in <module>
  File "chirp\ui\mainapp.pyo", line 2066, in init
  File "chirp\ui\mainapp.pyo", line 571, in update_stock_configs
  File "chirp\ui\mainapp.pyo", line 552, in copy_shipped_stock_configs
  File "ntpath.pyo", line 85, in join
UnicodeDecodeError: 'utf8' codec can't decode byte 0xe4 in position 8: invalid continuation byte
```

History

#1 - 12/29/2017 12:34 am - William McDermott

New version dated 12/28/2017 is not working either. I even went back to last known functioning version, dated 10/20/2017, now non functional as well. my machine is HP G71 Notebook PC. It had a Windows update a few days ago, may be the culprit.

#2 - 12/31/2017 06:12 am - Jim Unroe

- Status changed from New to Feedback

William McDermott wrote:

```
New version dated 12/28/2017 is not working either. I even went back to last known functioning version, dated 10/20/2017, now non functional as well. my machine is HP G71 Notebook PC. It had a Windows update a few days ago, may be the culprit.
```

The most likely cause is that your chirp.config file has become corrupt. This seems to be quite common with the introduction of Windows 10. If you rename (or delete) the chirp.config file, CHIRP will create a new, valid one.

But before you delete it, upload it here. If that is what the problem is, maybe one of the CHIRP developers can figure a way to detect a corrupt chirp.config file and deal with it automatically or add a button or something allowing the user to have CHIRP replace the current chirp.config file in a

freshly created one.

The chirp.config file is located in the same folder as the debug.log file. The [How to report issues](#) page show how to locate the debug.log file.

Jim KC9HI

#3 - 01/22/2018 06:34 pm - YINGWANG SHI

Now I have the same issue. I found the cause is because of the Windows user name in Chinese language which causes UTF-8 decoding error. I found there is even no chirp.config file present on my computer with issue. However on the other computer with English user name, it is working perfectly ok.

So my suggestion is that the developer need to solve this incapability of UTF-8 codes such as Chinese language, or otherwise it will lose a huge market who are using Chinese language.

#4 - 03/04/2020 03:26 pm - Bernhard Hailer

- *Status changed from Feedback to Blocked*
- *Target version set to chirp-daily*
- *Chirp Version changed from 0.4.0 to daily*

Keeping open until this has been added to Wiki.

#5 - 09/09/2020 07:58 pm - Bernhard Hailer

- *Status changed from Blocked to Closed*

A new Wiki article has been drafted and will be added shortly.