

## CHIRP - Bug # 6343

<b>Status:</b>	Closed	<b>Priority:</b>	Normal
<b>Author:</b>	Jeff Pyle	<b>Category:</b>	
<b>Created:</b>	01/02/2019	<b>Assignee:</b>	
<b>Updated:</b>	05/14/2020	<b>Due date:</b>	
<b>Chirp Version:</b>	daily		
<b>Model affected:</b>	Icom ID-880H		
<b>Platform:</b>	Windows		
<b>Subject:</b>	Failed to communicate, unexpected response - Icom ID-880H		
<b>Description</b>			
<p>On Windows 7 and Arch Linux I receive "Failed to communicate with the radio: Unexpected response from the radio" when trying to read an Icom ID-880H, displayed nearly immediately after I start the read. Linux is daily 20181018 installed from the AUR, and Windows is a fresh download and install of daily 20180102.</p> <p>On Linux I see the following on the console at read-time:</p> <pre>ERROR: -- Exception: -- ERROR: Traceback (most recent call last):   File "/usr/lib/python2.7/site-packages/chirp/ui/clone.py", line 256, in run     self.__radio.sync_in()   File "/usr/lib/python2.7/site-packages/chirp/drivers/icf.py", line 620, in sync_in     self._mmap = clone_from_radio(self)   File "/usr/lib/python2.7/site-packages/chirp/drivers/icf.py", line 290, in clone_from_radio     raise errors.RadioError("Failed to communicate with the radio: %s" % e) RadioError: Failed to communicate with the radio: Unexpected response from radio  ERROR: ----- ERROR: Clone failed: Failed to communicate with the radio: Unexpected response from radio ERROR: --- Exception Dialog: Failed to communicate with the radio: Unexpected response from radio --- ERROR: None  ERROR: -----  On Windows, the Icom software works fine.</pre>			
<b>Related issues:</b>			
duplicates Bug # 2277: download from ID-880H results in "unexpected response ...		<b>Feedback</b>	<b>01/31/2015</b>

### History

#### #1 - 05/12/2020 06:00 pm - Bernhard Hailer

- Status changed from New to Feedback
- Target version set to chirp-daily

Have you been able to resolve this on your own since you submitted this?

Have you tried with a recent version since you submitted this?

This could be a cable / driver / connector issue. Please refer to these Wiki articles:

[[CableGuide]]

[[CableGuide FTDI OEM Cables]]

[[RTSystemsCablesAndMavericks]] (if you're running MacOS)

If there's no solution to be found in any of them, please read: [[How To Report Issues]] and provide a debug log. Thank you!

Windows notes: If you are using a generic cable with a Prolific chip, you will very likely need to downgrade your driver to version 3.2.0.0.

It can be found at [http://www.miklor.com/COM/UV\\_Drivers.php](http://www.miklor.com/COM/UV_Drivers.php)

MacOS notes: this OS is apparently very picky about USB to Serial cables. From what I heard, only (genuine) FTDI-based cables can be made work.

You must have the KK7DS Python runtime for Mac OSX installed.

**#2 - 05/14/2020 12:44 pm - Bernhard Hailer**

- *Status changed from Feedback to Closed*

Duplicates #2277. Please follow and post there. Thanks!