

CHIRP - Bug # 6971

Status:	Closed	Priority:	Normal
Author:	Paul Pearson	Category:	
Created:	08/09/2019	Assignee:	
Updated:	09/28/2020	Due date:	
Chirp Version:	daily		
Model affected:	BTech GMRS V1		
Platform:	MacOS		
Subject:	BTech GMRS V1 " not the amount of data we want"		
Description	<p>Recently got a BTech GMRS V1. Connected to it with a known-good FTDI cable and was able to download and save the initial setup, per the CHIRP recommendations. I added a few local freqs and successfully uploaded to the radio. All good.</p> <p>A few days later, I attempted to make a few changes to a GMRS repeater setting. When I attempted to upload to the radio (with the same previously successful cable), I got the message "Error reading data from radio: not the amount of data we want." Same result attempting to download.</p> <p>A search for this issue with the GMRS V1 on the wiki attributed the issue to a cable problem, but this cable has been used successfully with this radio, as well as several other Baofeng and BTech radios.</p> <p>Using a MacBook, OSX 10.7.5, CHIRP daily-20180606.</p> <p>I understand the GMRS V1 driver is in beta. Just thought you ought to know.</p> <p>Thanks.</p> <p>I am using the btech PC03 FTDI cable and still getting the issue listed above.</p>		
Related issues:	duplicated by Bug # 6973: BTech GMRS V1 " not the amount of data we want" Closed 08/09/2019		

History

#1 - 08/24/2019 11:08 am - Erik D

I am not sure about the mac, but on Ubuntu, I got that message when I had the wrong USB port selected on upload/download. For Ubuntu, I selected /dev/ttyUSB0 instead of the default per some recommendations I found via searches. It's possible that a similar change might work on the mac, but I'm not sure what the correct port would be for mac. I too was connected to a BTECH GMRS V1, but I have other radios as well and I select the same port for them as well -- which makes sense since this is really a host setting for which port the program should use to get to the device.

#2 - 01/23/2020 11:52 am - Bernhard Hailer

- Status changed from New to Feedback
- Assignee deleted (Paul Pearson)

(See feedback above)

#3 - 04/19/2020 10:10 am - Bernhard Hailer

Have you been able to resolve this on your own since you submitted this?

Have you tried with a recent version since you submitted this?

If you haven't, and if you're still having this issue, please refer to the Wiki "[[How To Report Issues]]" and provide a debug log. Thanks!

#4 - 09/28/2020 04:59 pm - Bernhard Hailer

- Status changed from *Feedback* to *Closed*

No more traffic on this ticket. -

You may want to read through the Wiki: perhaps you have an operating system caused issue.

[[CableGuide]]

[[CableGuide FTDI OEM Cables]]

[[RTSystemsCablesAndMavericks]] (if you're running MacOS)

If there's no solution to be found in any of them, please read: [[How To Report Issues]] and provide a debug log. Thank you!

MacOS notes: this OS is apparently very picky about USB to Serial cables. From what I heard, only (genuine) FTDI-based cables can be made work.

You must have the KK7DS Python runtime for Mac OSX installed.

Also see [[MacOS Tips]]!