# CHIRP - Bug # 8555

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|---|---|---|---|
| **Status:** | Closed | **Priority:** | Normal |
| **Author:** | Mark Fernandez | **Category:** | |
| **Created:** | 12/14/2020 | **Assignee:** | |
| **Updated:** | 01/17/2021 | **Due date:** | |
| **Chirp Version:** | daily | | |
| **Model affected:** | (All models) | | |
| **Platform:** | MacOS | | |
| **Subject:** | old .img file can not be opened | | |
| **Description** | | | |

Hello everyone.  I have a few old, 2013-2016 .img files that my up to date macOS CHIRP will not even see.  I tried to open them, but I can't.  I need advice on how to open these files so I can use them on my new radio.  Thank you all in advance.


KD8UGN - Mark Fernandez

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## History

**#1 - 12/15/2020 05:47 am - Jim Unroe**

*- Status changed from New to Feedback*


Hi Mark,


CHIRP running on my Windows computer and my MacBook Air notebook computer can open both of these CHIRP Radio Images (*.img) files. I suspect you are unaware that the MacOS Unified Application version of CHIRP is unable to access a few macOS folders (Desktop, Documents, Downloads, etc) and have your "image" file stored in one (or more) of them.

If these "image" files are stored in one of these folders (or a sub-folder located in any of thesm), then CHIRP won't be able to access these files. My workaround here was to create a CHIRP folder off of my user (Jim) folder to keep all of my CHIRP related files in.

Jim


**#2 - 12/15/2020 12:03 pm - Mark Fernandez**


Thank you so very much Jim.  That did the trick.  I had no idea that the new macOS 11 CHIRP version needed to access the files that way.  Maybe the CHIRP people could add this information to the Download section, so people can read it before they can download the new CHRIP program?  Again, thank you very much.

Mark


**#3 - 12/15/2020 08:41 pm - Jim Unroe**

*- Status changed from Feedback to Resolved*


Mark Fernandez wrote:

> Thank you so very much Jim.  That did the trick.  I had no idea that the new macOS 11 CHIRP version needed to access the files that way.
> Maybe the CHIRP people could add this information to the Download section, so people can read it before they can download the new CHRIP

> *program?  Again, thank you very much.*
>
> *Mark*

Mark,

Yeah, I think I learned about it by reading bug #7147. I agree with you. Something about this issue should be added to the Download page and the MacOS Tips page.

Jim KC9HI


**#4 - 01/17/2021 02:12 pm - Bernhard Hailer**

*- Status changed from Resolved to Closed*


## Files

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|---|---|---|---|
| Yaesu FT-7900R 1.img | 30.8 kB | 12/14/2020 | Mark Fernandez |
| Baofeng_UV-82HP_20160704.img | 6.3 kB | 12/14/2020 | Mark Fernandez |