

## CHIRP - Bug # 9693

<b>Status:</b>	New	<b>Priority:</b>	Normal
<b>Author:</b>	Channing Fell	<b>Category:</b>	
<b>Created:</b>	01/09/2022	<b>Assignee:</b>	
<b>Updated:</b>	01/09/2022	<b>Due date:</b>	
<b>Chirp Version:</b>	daily		
<b>Model affected:</b>	MacBook Pro Mid 2014		
<b>Platform:</b>	MacOS		
<b>Subject:</b>	ICOM IC-2820H clone Upload fail macOS Big Sur		
<b>Description</b>			
<p>Issue: After upload to IC-2820H, Fail to receive 'complete' from radio, 'Clone Failed' on Radio</p>			
<p>System info:</p>			
ICOM IC-2820H			
MacBook Pro (Retina, 15-inch, Mid 2014)			
Processor 2.5 Ghz Quad-Core Intel Core i7			
Memory 16 GB 1600 MHz DDR3			
Graphics Intel Iris Pro 1536 MB			
OS: macOS Big Sur Version 11.6.2 (20G314)			
USB supported clone cable Prolific			
Issue:			
On MacBook Pro, I can download FROM the radio successfully. The failure occurs when uploading TO the radio.			
Chirp displays an popup error that it can't communicate with radio, requires clearing of the popup.			
USB info from SystemInfo:			
USB 3.0 Bus:			
Host Controller Driver: AppleUSBXHCILPTH			
PCI Device ID: 0x8c31			
PCI Revision ID: 0x0005			
PCI Vendor ID: 0x8086			
Apple Internal Keyboard / Trackpad:			
Product ID: 0x0262			
Vendor ID: 0x05ac (Apple Inc.)			
Version: 2.25			
Manufacturer: Apple Inc.			
Location ID: 0x14400000			
BRCM20702 Hub:			
Product ID: 0x4500			
Vendor ID: 0x0a5c (Broadcom Corp.)			
Version: 1.00			
Manufacturer: Apple Inc.			
Location ID: 0x14300000			
Bluetooth USB Host Controller:			

Product ID: 0x8289  
Vendor ID: 0x05ac (Apple Inc.)  
Version: 1.50  
Manufacturer: Apple Inc.  
Location ID: 0x14330000

USB-Serial Controller:

Product ID: 0x2303  
Vendor ID: 0x067b (Prolific Technology, Inc.)  
Version: 3.00  
Speed: Up to 12 Mb/s  
Manufacturer: Prolific Technology Inc.  
Location ID: 0x14100000 / 8  
Current Available (mA): 500  
Current Required (mA): 100  
Extra Operating Current (mA): 0

Reboot of the radio shows the UPLOAD did not complete because the original settings remain unchanged.

NOTE: This error does NOT occur on Windows platform, HP Laptop.

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## History